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Salisbury University Student Health Services
Holloway Hall, Room 180, 1101 Camden Ave. Salisbury, MD 21801
studenthealth@salisbury.edu (410) 543-6262 http://www.salisbury.edu/health

Salisbury University
Student Health Services Patient Rights & Responsibilities
Salisbury University Student Health Services Patient Rights
 Patients have the right to be treated with respect, consideration, and dignity.
 Patients have the right to privacy during examinations, treatments, discussions, and consultations involving
their healthcare.
 Patients can expect all records and disclosures to be treated confidentially and are entitled to a copy of
Student Health Services’ Notice of Privacy Practices.
 Patients have the right to approve or refuse release of records and information, except when a release of
records is required by law. To the extent possible, patients will be informed that records are required to be
released.
 To the degree known, patients have the right to complete information regarding their diagnosis, evaluation,
treatment and prognosis except in the case when it may be medically inadvisable to do so. In this case, a
person designated by the patient or legally authorized person will be provided with the information.
 Patients will be given adequate instructions for care, including diet, exercise, medication, and other
treatment plan components.
 Patients have the right to participate in decisions pertaining to their healthcare unless it is medically
contraindicated.
 Patients have the right to refuse to be examined or treated and to be informed of the consequences of such
decisions.
 Patients have the right to request care from an alternative provider.
 Patients have the right to be provided with referral resources for specialty care including dental, cardiology,
neurology, orthopedic, mental health, or other services not available within SHS.
 Patients have the right to accurate marketing or advertising regarding the competence, credentialing, and
capabilities of SHS and its healthcare providers.
 Patient have the right to information regarding the procedures for expressing suggestions, complaints and
grievances, including those required by state and federal laws.
 Patients have the right to have an interpreter with them if needed.
 Patients have the right to information concerning:
 Their rights, conduct and responsibilities as patients
 Available services
 Hours of operation and provisions for after-hours and emergency coverage
 Fees for Service and Payment policies
 Data contained in medical records and disclosure policies
 Referral resources
 Refusal rights for participation in research
 Request Advance Directive Materials from the State of Maryland and have Student Health Services
honor the Advance Directive, unless otherwise countermanded by the patient
(https://www.oag.state.md.us/Healthpol/AdvanceDirectives.htm)
 Malpractice insurance coverage
 Patients have the right to communicate any violation of these principles to Student Health Services
Administration.

Reviewed May 2016

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